ACUMENS

STAR Events Rental

From the first quote to the last returned chair, every step of your rental business in one system.

Built on Microsoft Dynamics 365 Business Central

Acumens STAR Events Rental connects sales, the warehouse, the trucks and finance. Events, contracts, deposits, packing, routing, loading, returns and invoicing all share the same live data, with Business Central's ledgers, item tracking and automation underneath.

ONE CONNECTED WORKFLOW

Every order, start to finish

01	02	03	04	05
Event Venue, dates, linked quotes	**Quote** Fast entry, print or email	**Contract** Release, lock, archive	**Deposit** Fixed or % prepayment	**Pack** Pick lists, scanning
06	**07**	**08**	**09**	**10**
Check Second-person QC	**Load** Last-on, first-off	**Dispatch** Routes, live board	**Return** Unload, damage notes	**Invoice** Cycle billing, fees, tax

WHY ACUMENS STAR EVENTS RENTAL

Built for how event rental really works

Events at the centre

One event links many quotes and contracts. Copy repeat events, push changes to every contract, and cancel everything in one step.

A warehouse that keeps up

Packing, checking and loading stay in step with the contract. Late changes are flagged in red and shortages raise alerts.

Dispatch you can see

Routes, stops, trucks and crews on a live board, with same-day delivery alerts and automatic delivery emails to customers.

Finance built in

Deposits, fees, card surcharges, tax and cycle billing post straight to Business Central, with profit tracked per event.

FEATURE OVERVIEW

Everything you need, in one place

16 feature areas

01 Events & venues

- One event links many quotes and contracts
- Copy events, push changes to all contracts
- Event controllers and event-level deposits
- Cancelling an event releases its reservations

02 Quotes & contracts

- Fast multi-select line entry by search term
- Turn one quote, or a whole event's quotes, into contracts
- Contract locking, change log and automatic archiving
- Totals and tax calculated on release

03 Accessories & upselling

- Suggested items pop up as lines are added
- Required, no-charge and pick options
- Protective equipment added automatically

04 Fees & surcharges

- Default contract fees, adjustable per contract
- Credit card surcharge by payment method
- Fees calculated and added on release

05 Deposits & prepayments

- Fixed or percentage deposits by event or contract
- One-click prepayment invoices and balance billing
- Tracks amount paid and paid in full; credit memos for reversals

06 Re-rents (subrentals)

- Re-rent purchase orders cover shortfalls
- Matching return orders created automatically
- Lot tracking separates owned and vendor stock

07 Crew scheduling

- Labour added to contracts as resources
- Needed, completed and cancelled schedule lists
- Resource Planning role centre

08 Warehouse packing

- Choose simple packing lines or full packing orders
- Normal and bulk packing, priorities and sequence
- Tally, autofill and serial-number scanning
- Shortage emails to the salesperson

09 Order checking

- Second-person check before loading
- Box counts, serial scans and review totals
- Packer, checker and warehouse notes in one view

10 Dispatch & routing

- Routes with stops, trucks, drivers and helpers
- Live dispatch board with status pictures
- Same-day delivery monitor and delivery emails

11 Truck loading

- Loading orders built from each route's stops
- Last-on, first-off sequence
- Departure posts the shipment automatically

12 Returns & unloading

- Unloading orders with serial-number check-in
- Damage and shortage notes; return shortage list
- Off-load report flags items needed for upcoming jobs

13 Simple ship & return

- Ship all or return all from the contract
- Post straight away or review first

14 Invoicing

- Rental invoices straight from the contract
- Cycle billing until the off-rent date

15 Automation & alerts

- Scheduled packing, loading and return posting
- One shortage alert list across all stages

16 Setup & control

- Central setup, number series and role centres
- Manager, picker and night-user roles

Your rental business, all on one platform.

Acumens STAR Events Rental runs inside Microsoft Dynamics 365 Business Central, so rentals, inventory, purchasing and accounting share one database: no double entry and nothing to reconcile.