



Acumens Deductions, Chargebacks & Billbacks Functionality Overview

 Microsoft

Dynamics 365
Business Central
Version: MS Dynamics BC26

Prepared & developed by
SBC Dynamics ERP

Document History

Revision History:

Version	Date	Sections Revised	Description
1.0	01-23-2026		Document Prepared
2.0	02-11-2026		Added Deduction Management

Contents

- 1. ACUMENS DEDUCTIONS, CHARGEBACKS & BILLBACKS APP..... 4
- 2. BILLBACK SETUP..... 5
 - 2.1 Billback Type Setups 5
 - 2.2 Customer Item Billback Rate Setups..... 5
- 3. BILLBACK INVOICE GENERATION 7
 - 3.1 Generate Billback Invoice from Posted Sales Invoice..... 7
- 4. DEDUCTION MANAGEMENT..... 14
 - 4.1 Deduction Types Setup 14
 - 4.2 Deduction Management from Customer Ledger Entries 14
 - 4.3 Deduction Management from Bank Deposits 16
 - 4.4 Deduction Management from Cash Receipt Journals 19

1. ACUMENS DEDUCTIONS, CHARGEBACKS & BILLBACKS APP

Acumens Deductions, Chargebacks & Billbacks streamlines the management of deductions, chargebacks, and billback invoices in Microsoft Dynamics 365 Business Central. The app enables rule-based rate setup, automated calculations, and accurate application of charges to transactions, improving cost recovery, pricing accuracy, and financial visibility.

Below are the features included in this app;

✓ **Billback Invoice Processing**

Allows for the definition of billback reasons (such as credit card processing or packaging) with associated rates, and then automates the computation of billback invoices based on posted invoices. This ensures accurate, consistent recovery of applicable charges with full traceability to the original transactions.

✓ **Deduction Management**

Enables organizations to define structured deduction types and apply them to customer invoices in a controlled and auditable manner; maintaining transparency and financial accuracy. It provides full traceability of deduction reasons and ensures accurate outstanding balances while supporting consistent receivables management processes.

2. BILLBACK SETUP

Define all the possible billback reasons and their linked G/L Accounts. Then, for each customer/item/location, define the rates as a percentage of the item sold.

2.1 Billback Type Setups

Define billback types (reasons), the G/L Accounts to which they'll be posted, and the default rate (%). The rate can be changed when setting customer-specific rates.

The screenshot shows the 'Acumens Deductions, Chargebacks, & Billbacks Setup' page. The 'Billback Types' menu item is highlighted with a red box. The page includes a navigation bar with 'Home', 'About', 'Billback Setups', and 'More options'. Below the navigation bar, there are two main sections: 'Billback Types' and 'Customer Item Billback Setups'. The 'General' section is visible, showing 'Enable App' and 'Enable Billbacks' toggle switches, both of which are turned on.

The screenshot shows the 'Billback Types' table. The table has columns for Code, Description, G/L Account, and Default Percentage (%). The 'Billback Types' menu item is highlighted with a red box. The table contains the following data:

Code	Description	G/L Account	Default Percentage (%)
CREDIT CARD	Credit Card Processing	11100	2.00
PACKAGING	Packaging	11200	5.00
STORAGE	Storage	11300	10.00

2.2 Customer Item Billback Rate Setups

Define customer-item-location specific rates. You can use the start and end dates to set the timelines for each rate if applicable. Billback invoice computations will be based on the setups defined here.

The screenshot shows the 'Acumens Deductions, Chargebacks, & Billbacks Setup' page. The 'Customer Item Billback Setups' menu item is highlighted with a red box. The page includes a navigation bar with 'Home', 'About', 'Billback Setups', and 'More options'. Below the navigation bar, there are two main sections: 'Billback Types' and 'Customer Item Billback Setups'. The 'General' section is visible, showing 'Enable App' and 'Enable Billbacks' toggle switches, both of which are turned on.

Customer Item Billback Setups

✓ Saved

+ New Edit List Delete More options

Entry No. ↑	Customer No.	Customer Name	Type	No.	Item Description	Billback Type	Billback Description	Location Code	Percentage	Start Date	End Date
→ 1	10000	The Cannon Group PLC	Item	1000	Voltage and Data Transfer Tester	CREDIT CARD	Credit Card Processing	AZ	2.00	1/1/2026	12/31/2026
2	20000	Selangorian Ltd.	Item	1000	Voltage and Data Transfer Tester	CREDIT CARD	Credit Card Processing	AZ	2.00		
3	10000	The Cannon Group PLC	Item	1000	Voltage and Data Transfer Tester	PACKAGING	Packaging	MAIN	5.00		
4	10000	The Cannon Group PLC	Item	1000	Voltage and Data Transfer Tester	STORAGE	Storage	MAIN	10.00		

3. BILLBACK INVOICE GENERATION

To generate billback invoices, first post the original sales invoice – with the original sale details. Then generate billback invoices from the posted sales invoices.

3.1 Generate Billback Invoice from Posted Sales Invoice

Go to the desired posted sales invoice then *Generate Billback Invoice*. Note: If an existing billback invoice, you'll be asked whether to update an existing invoice.

Posted Sales Invoice

PS-INV103355 · The Cannon Group PLC

Process Correct Print/Send Invoice Incoming Document Electronic Document Acumens eMailing Acumens Sales Mobility Acumens StarterPack **Acumens Deductions...ebacks & Billbacks** More options

Generate Billback Invoice Unposted Billback Invoices Posted Billback Invoices

Country/region
Phone No.
Contact Mr. Andy Teal

Acumens StarterPack >

Type	No.	Description	Quantity	Unit of Measure Code	Unit Price Excl. Tax	Line Amount Excl. Tax	Amount Including Tax	Tax Group Code	Tax Area Code	Line Discount %	Deferral Code	Department Code	Customergro... Code
→ Item	.100Q	Voltage and Data Transfer Tester	1	PCS	200.00	200.00	200.00	EURNITURE				SALES	MEDIUM

A billback invoice is created, indicating the original invoice number.

Sales Invoice

S-INV102249 · The Cannon Group PLC

Posting Release Prepare Print/Send Request Approval Invoice Acumens eMailing Acumens Sales Mobility ...

Document Date 1/20/2026 Email fredm@sbdynamicserp.com

Shipping and Billing > 02

Acumens Deductions, Chargebacks & Billbacks

Billback Invoice Original Invoice No. PS-INV103355

Acumens Document Approvals > New Open

Lines Manage Line Acumens Deductions...ebacks & Billbacks Show Lines with Issues Fewer options

Select items... New Line Delete Line

Original Invoice Line No.	Billback Setup Entry No.	Billback Code	Billback Percentage	Type	No.	Item Reference No.	Description
→ 0	0		0.00	Item	*		*

Select the Original Invoice Line details.

The screenshot shows a sales invoice for 'S-INV102249 · The Cannon Group PLC'. The interface includes a top navigation bar with a back arrow, 'Sales Invoice' title, and icons for edit, share, add, and delete. Below the title are action buttons: Posting, Release, Prepare, Print/Send, Request Approval, Invoice, Acumens eMailing, and Acumens Sales Mobility. A section for 'Acumens Document Approvals' is visible with 'New' and 'Open' buttons. The main area is titled 'Lines' and contains a 'Manage' button, a 'Line' dropdown, and a 'Show Lines with Issues' toggle. Below this are buttons for 'Select items...', 'New Line', and 'Delete Line'. A table of invoice lines is shown with columns: Original Invoice Line No., Billback Setup Entry No., Billback Code, Billback Percentage, Type, No., Item Reference No., and Description. The first row has a red arrow pointing to the 'Original Invoice Line No.' field, which contains '0'. The 'No.' and 'Description' fields in the first row have red asterisks.

Original Invoice Line No.	Billback Setup Entry No.	Billback Code	Billback Percentage	Type	No.	Item Reference No.	Description
0	0		0.00	Item	*		*

The screenshot shows the same sales invoice interface, but with a 'Posted Sales Invoice Lines' dialog box open. The dialog box has a title bar with a search icon and a close button. It contains a table with columns: Document No., Sell-to Customer No., Sell-to Customer Name, Type, No., and Description. The first row is highlighted in blue and contains: PS-INV103355, 10000, The Cannon Group PLC, Item, 1000, and Voltage and Data Transfe. At the bottom of the dialog box are 'OK' and 'Cancel' buttons.

Document No.	Sell-to Customer No.	Sell-to Customer Name	Type	No.	Description
PS-INV103355	10000	The Cannon Group PLC	Item	1000	Voltage and Data Transfe

Select the customer-item billback setup. This will load and compute the rates – automatically generating the billback invoice line.

Sales Invoice

S-INV102249 · The Cannon Group PLC

Posting Release Prepare Print/Send Request Approval Invoice Acumens eMailing Acumens Sales Mobility

Acumens Document Approvals >

Lines | Manage Line Acumens Deductions...ebacks & Billbacks Show Lines with Issues Fewer options

Select items... New Line Delete Line

Original Invoice Line No.	Billback Setup Entry No.	Billback Code	Billback Percentage	Type	No.	Item Reference No.	Description
→ 10000	0		0.00	Item	*		*

Sales Invoice

S-INV102249 · The Cannon Group PLC

Posting Release Prepare Print/Send Request Approval Invoice Acumens eMailing Acumens Sales Mobility

Acumens Document Approvals >

Lines | Manage Line Acumens Deductions...ebacks & Billbacks Show Lines with Issues Fewer options

Select items... New Line Delete Line

Original Invoice Line No.	Billback Setup Entry No.	Billback Code	Billback Percentage	Type	No.	Item Reference No.	Description
→ 10000	0		0.00	Item	*		*

Entry No. ↑	Billback Type ↓	Percentage	Customer No. ↓	Type ↓	No. ↓
→ 1	CREDIT CA...	2.00	10000	Item	1000
5	PACKAGING	5.00	10000	Item	1000

+ New Show details Select from full list

Subtotal Excl. Tax (USD) 0.00

Inv. Discount Amount Excl. Tax (USD) 0.00

Invoice Discount % 0 Total Incl. Tax (USD) 0.00

Repeat this for all the applicable/desired lines.

Sales Invoice

S-INV102249 · The Cannon Group PLC

Posting Release Prepare Print/Send Request Approval Invoice Acumens eMailing Acumens Sales Mobility Acumens StarterPack Acumens Document Approvals More options

Acumens Deductions, Chargebacks & Billbacks

Billback Invoice Original Invoice No. PS-INV103355

Acumens Document Approvals New Open

Lines Manage Line **Acumens Deductions...ebacks & Billbacks** Show Lines with Issues Fewer options

Select items... New Line Delete Line

Original Invoice Line No.	Billback Setup Entry No.	Billback Code	Billback Percentage	Type	No.	Item Reference No.	Description	Location Code	Quantity	Unit of Measure Code	Unit Price Excl. Tax	Tax Area Code	Tax Group Code
→ 10000	1	CREDITCARD	2.00	G/L Account	11100		Credit Card Processing - Development...	AZ	1		4.00		NONTAXABLE
10000	5	PACKAGING	5.00	G/L Account	11200		Packaging - Tenancy, Site Leasehold...	AZ	1		10.00		NONTAXABLE

Subtotal Excl. Tax (USD) 14.00 Total Excl. Tax (USD) 14.00
 Inv. Discount Amount Excl. Tax (USD) 0.00 Total Tax (USD) 0.00
 Invoice Discount % 0 Total Incl. Tax (USD) 14.00

To check the computation details, check the Billback Computation Details page.

Sales Invoice

S-INV102249 · The Cannon Group PLC

Posting Release Prepare Print/Send Request Approval Invoice Acumens eMailing Acumens Sales Mobility ...

Acumens Deductions, Chargebacks & Billbacks

Billback Invoice Original Invoice No. PS-INV103355

Acumens Document Approvals New Open

Lines Manage Line **Acumens Deductions...ebacks & Billbacks** Show Lines with Issues Fewer options

Billback Computation Details

Original Invoice Line No.	Billback Setup Entry No.	Billback Code	Billback Percentage	Type	No.	Item Reference No.	Description
→ 10000	1	CREDITCARD	2.00	G/L Account	11100		Credit Card Processing
10000	5	PACKAGING	5.00	G/L Account	11200		Packaging - Tenancy, S

The billback unit price is computed as original invoice line unit price multiplied by the applicable billback rate. Then the billback invoice line amount is the billback invoice unit price multiplied by the quantity (same as original invoice quantity).

Sales Invoice S-IN Billback Invoice Line Computation Details

Original Invoice Line Details

Invoice No.	PS-INV103355	Unit Price	200.00
Line No.	10000	Amount	200.00
Type	Item	Amount Incl. Tax	200.00
No.	1000		

Billback Setup Details

Entry No.	1	Type	Item
Code	CREDIT CARD	No.	1000
Description	Credit Card Processing	Start Date	1/1/2026
Customer No.	10000	End Date	12/31/2026
Customer Name	The Cannon Group PLC	Percentage	2.00
Location Code	AZ		

Billback Computation

Unit Price	4 (2% of 200)	Amount	4.00
Quantity	1.00	Amount Incl. Tax	4.00

Post the invoice when done.

Sales Invoice

S-INV102249 · The Cannon Group PLC

Posting Release Prepare Print/Send Request Approval Invoice Acumens eMailing Acumens Sales Mobility

Document Date 1/20/2026 Email fredm@sbcdynamicserp.com

Shipping and Billing 02

Acumens Deductions, Chargebacks

Billback Invoice -INV103355

Acumens Document Approval

Do you want to open the posted invoice?

Yes No

Lines Manage Line Acumens Deductions...ebacks & Billbacks Show Lines with Issues Fewer options

Billback Computation Details

Original Invoice Line No.	Billback Setup Entry No.	Billback Code	Billback Percentage	Type	No.	Item Reference No.	Description
→ 10000	1	CREDIT_CARD	2.00	G/L Account	11100		Credit Card Processing - D
10000	5	PACKAGING	5.00	G/L Account	11200		Packaging - Tenancy, Site I



PS-INV103358 · The Cannon Group PLC

Process Correct Print/Send Invoice Incoming Document Electronic Document Acumens eMailing Acumens Sales Mobility ... ⓘ

Due Date 1/21/2020

Last Adjustment No. -

Acumens Deductions, Chargebacks & Billbacks

Billback Invoice

Original Invoice No. PS-INV103355

Shipping and Billing >

02 | The Cannon Group PLC

Acumens StarterPack >

Lines | Manage Line Acumens Deductions, Chargebacks & Billbacks Fewer options

Billback Computation Details

	Original Invoice Line No.	Billback Setup Entry No.	Billback Code	Billback Percentage	Type	No.	Description	Quantity	Unit Meas
→	10000	1	CREDIT_CARD	2.00	G/L Account	11100	Credit Card Processing - Devel...	1	
	10000	5	PACKAGING	5.00	G/L Account	11200	Packaging - Tenancy, Site Leas...	1	

4. DEDUCTION MANAGEMENT

This feature enables the reduction of the posted invoice amount using well defined and management deduction reasons. Deductions can be applied to customer invoices in the Customer Ledger Entries page, Bank Deposits, or Cash Receipt Journals page.

4.1 Deduction Types Setup

Define the possible deduction reasons, specifying the G/L Account that will be debited against the customer credit entry. To add types, search for “Deduction Types” then add entries.

Tell me what you want to do

deduction

Go to Pages and Tasks

- > **Deduction Types** Lists
- > Deduction Management Lists Lists

Deduction Types

Code ↑	Description	G/L Account
→ <u>COUNTING ERROR</u>	Counting Error	11200
DAMAGED	Damaged	11200
EXPIRED	Expired	15110
PRICING ISSUES	Pricing Issues	15110
QUALITY ISSUE	quality issue	11200

4.2 Deduction Management from Customer Ledger Entries

To deduct a posted invoice directly from Customer Ledger Entries, go to the Customer Ledger Entries page, select the desired invoice entry, then click “Apply Deductions”. In the page that opens, go to lines and define the applicable deductions plus their amounts.

Customer Ledger Entries

Apply Deductions

Posting Date ↓	Document Date	Document Type	Document No.	Customer No. ↓	Customer Name	Description	Departm... Code	Cust... Code	Curre... Code ↓	Original Amount	Amount	Amount (\$)	Remaining Amount
11/11/2025	11/11/2025	Invoice	PS-INV103339	C00654	Shopify Marketplace	Order S-ORD101396	ADM	MEDI...		433.60	433.60	433.60	433.60
→ 10/23/2025	10/23/2025	Invoice	PS-INV103344	C00654	Shopify Marketplace	Order S-ORD101401	ADM	MEDI...		433.60	433.60	433.60	433.60
10/23/2025	10/23/2025	Invoice	PS-INV103343	C00654	Shopify Marketplace	Order S-ORD101400	ADM	MEDI...		433.60	433.60	433.60	433.60
10/23/2025	10/23/2025	Invoice	PS-INV103341	C00654	Shopify Marketplace	Order S-ORD101398	ADM	MEDI...		433.60	433.60	433.60	433.60
11/11/2025	11/11/2025	Invoice	PS-INV103338	C00653	Google Marketplace	Order S-ORD101395	ADM	MEDI...		1,000.80	1,000.80	1,000.80	1,000.80

Deduction Management Card

DED0014

Home | Posting | More options

Show Invoice Details Refresh Invoice Amount

General

No. DED0014 Currency Code

Customer No. C00654 Invoice Amount 433.60

Customer Name Shopify Marketplace Deduction Amount 0.00

Source Type Customer Ledger Entry Balance 433.60

Source No. 6145 Posted

Source Line No. 0 DateTime Posted

Invoice No. PS-INV103344 Dimension Set ID 26

Posting Date 10/23/2025

Deduction Management Card

DED0014

Home | Posting | More options

Show Invoice Details Refresh Invoice Amount

Customer No. C00654 Invoice Amount 433.60

Customer Name Shopify Marketplace Deduction Amount 13.60

Source Type Customer Ledger Entry Balance 420.00

Source No. 6145 Posted

Source Line No. 0 DateTime Posted

Invoice No. PS-INV103344 Dimension Set ID 26

Posting Date 10/23/2025

Deduction Lines | Manage

Line No. ↑	Deduction Type	Deduction Description	G/L Account	Amount
1000	COUNTING ERROR	Counting Error	11200	3.60
→ 2000	QUALITY ISSUE	quality issue	11200	10.00

Post the deduction.

Deduction Management Card

DED0014

Home **Posting** | More options

Post

Customer No. C00654 Invoice Amount 433.60

Customer Name Shopify Mar 13.60

Source Type Customer Le 420.00

Source No. 6145

Source Line No.

Invoice No. PS-INV103344 Dimension Set ID 26

Are you sure you want to post Deduction No. DED0014?

Yes No

The invoice's remaining amount is reduced.

Customer Ledger Entries

Apply Deductions Show Posted Deductions

Posting Date	Departm... Code	Cust... Code	Curre... Code	Original Amount	Amount	Amount (\$)	Remaining Amount	Remaining Amt. (\$)	Sales (\$)	Due Date
11/11/2025	ADM	MEDI...		433.60	433.60	433.60	433.60	433.60	433.60	12/11/2025
→ 10/23/2025	ADM	MEDI...		433.60	433.60	433.60	420.00	420.00	433.60	11/23/2025
10/23/2025	ADM	MEDI...		433.60	433.60	433.60	433.60	433.60	433.60	11/23/2025

Click the amount shown to drill down and display the applied entries.

6145

Detailed Customer Ledger Entries

Posting Date	Entry Type	Document Type	Document No.	Customer No.	Description	Currency Code	Amount	Amount (\$)	Initial Entry Due Date	Entry No.
10/23/2025	Initial Entry	Invoice	PS-INV103344	C00654	Order S-ORD101401		433.60	433.60	11/23/2025	1410
10/23/2025	Application	Credit Memo	DED0014-1000	C00654	Deduction: Counting Error		-3.60	-3.60	11/23/2025	1525
10/23/2025	Application	Credit Memo	DED0014-2000	C00654	Deduction: quality issue		-10.00	-10.00	11/23/2025	1528

4.3 Deduction Management from Bank Deposits

Go to Bank Deposits, add lines, and then go to "Apply Deductions" against each desired line. Define all the applicable deductions for each entry.

Bank Deposit ✓ Saved

BD00029 (BANKDEPOSI)

Posting Bank Deposit | More options

General

No.	BD00029	...	Post as Lump Sum	<input type="checkbox"/>
Bank Account No.	CHECKING	▼	Document Date	1/21/2026
Total Deposit Amount		0.00	Department Code	▼
Difference		-10.00	Customergroup Code	▼
Posting Date	1/21/2026	📅	Currency Code	

Lines | Manage Functions Line [Acumens Deductions...ebacks & Billbacks](#) Fewer options

🔍 Apply Deductions 🔍 Show Posted Deductions

Account Type	Account No.	Description	Document Date	Document Type	Document No.	External Document No.	Credit Amount	Applies-to Doc. Type	Applies-to Doc. No.	Applies-to ID
→ Customer	10000	The Cannon Group PLC	1/21/2026	Payment	BD00029		10.00	Invoice	PS-INV103221	

Deduction Management Card ✓ Saved

DED0015

Home Posting | More options

🔍 Show Invoice Details 🔄 Refresh Invoice Amount

General

No.	DED0015	Currency Code	
Customer No.	10000	Invoice Amount	100.00
Customer Name	The Cannon Group PLC	Deduction Amount	0.00
Source Type	Bank Deposit	Balance	100.00
Source No.	BD00029	Posted	<input type="checkbox"/>
Source Line No.		10000	DateTime Posted
Invoice No.	PS-INV103221	Dimension Set ID	3
Posting Date	1/21/2026		

Deduction Management Card

DED0015

Home | Posting | More options

Show Invoice Details | Refresh Invoice Amount

Customer No.	10000	Invoice Amount	100.00
Customer Name	The Cannon Group PLC	Deduction Amount	5.00
Source Type	Bank Deposit	Balance	95.00
Source No.	BD00029	Posted	<input type="checkbox"/>
Source Line No.	10000	DateTime Posted	
Invoice No.	PS-INV103221	Dimension Set ID	3
Posting Date	1/21/2026		

Deduction Lines | Manage

Line No. ↑	Deduction Type	Deduction Description	G/L Account	Amount
1000	DAMAGED	Damaged	11200	3.00
→ 2000	QUALITY ISSUE	quality issue	11200	2.00

Post the bank deposit – the associated deductions will be posted automatically as well.

Bank Deposit

BD00029 (BANKDEPOSIT)

Posting | Bank Deposit | More options

Test Report... | **Post...** | Post and Print...

General

No. BD00029

Bank Account No. CHECKING

Total Deposit Amount

Difference

Posting Date 1/21/2026

Do you want to post the bank deposit?

Yes No

Lines | Manage | Functions | Line | Acumens Deductions, ebacks & Billbacks | Fewer options

Apply Deductions | Show Posted Deductions

Account Type	Account No.	Description	Document Date	Document Type	Document No.	External Document No.	Credit Amount	Applies-to Doc. Type	Applies-to Doc. No.	Applies-to ID
→ Customer	10000	The Cannon Group PLC	1/21/2026	Payment	BD00029		10.00	Invoice	PS-INV103221	

Deduction Management Card

DED0015

Home | Posting | More options

Show Invoice Details | Refresh Invoice Amount

General

No.	DED0015	Currency Code	
Customer No.	10000	Invoice Amount	90.00
Customer Name	The Cannon Group PLC	Deduction Amount	5.00
Source Type	Bank Deposit	Balance	85.00
Source No.	BD00029	Posted	<input checked="" type="checkbox"/>
Source Line No.	10000	DateTime Posted	2/11/2026 9:52 AM
Invoice No.	PS-INV103221	Dimension Set ID	
Posting Date	1/21/2026		

10000 - The Cannon Group PLC

Customer Ledger Entries | Edit List | Process | Line | Entry | Acumens Deductions...ebacks & Billbacks | Actions | Automate | Fewer options

Apply Entries | Find entries... | Reverse Transaction... | Create Reminder... | Create Finance Charge Memo...

Posting Date	Description	Departm... Code	Cust... Code	Curre... Code	Original Amount	Amount	Amount (\$)	Remaining Amount	Remaining Amt. (\$)	Sales (\$)	Due Date
10/15/2024	Order S-ORD101023	SALES			192.80	192.80	192.80	85.00	85.00	192.80	11/15/2024

4381

Detailed Customer Ledger Entries | Find entries... | Unapply Entries... | More options

Posting Date	Entry Type	Document Type	Document No.	Customer No.	Description	Currency Code	Amount	Amount (\$)	Initial Entry Due Date	Entry No. ↑
10/15/2024	Initial Entry	Invoice	PS-INV103221	10000	Order S-ORD101023		192.80	192.80	11/15/2024	876
10/20/2025	Application		G02006	10000	The Cannon Group PLC		-192.80	-192.80	11/15/2024	1044
10/20/2025	Application		G02006	10000	The Cannon Group PLC		192.80	192.80	11/15/2024	1285
11/11/2025	Application	Payment	BD00022	10000	The Cannon Group PLC		-45.00	-45.00	11/15/2024	1466
1/21/2026	Application	Payment	001	10000	The Cannon Group PLC		-40.00	-40.00	11/15/2024	1513
1/21/2026	Application	Credit Memo	DED0011-1000	10000	Deduction: Damaged		-7.80	-7.80	11/15/2024	1519
1/21/2026	Application	Payment	BD00029	10000	The Cannon Group PLC		-10.00	-10.00	11/15/2024	1531
1/21/2026	Application	Credit Memo	DED0015-1000	10000	Deduction: Damaged		-3.00	-3.00	11/15/2024	1534
1/21/2026	Application	Credit Memo	DED0015-2000	10000	Deduction: quality issue		-2.00	-2.00	11/15/2024	1537

4.4 Deduction Management from Cash Receipt Journals

Go to Cash Receipt Journal, add lines, and then go to “Apply Deductions” against each desired line. Define all the applicable deductions for each entry.

Batch Name: GENERAL

Approval Status

Manage Process Post/Print Request Approval Line Page Acumens StarterPack Acumens Deductions...ebacks & Billbacks

Apply Deductions

Show Posted Deductions

Posting Date	Preferred Comm. Method	Approval Status	Description	Amount	Amount (\$)	Bal. Account Type	Bal. Account No.	Allocation Account No.	App... (Yes...)	Applies-to Doc. Type	Applies-to Doc. No.	Corr...
1/21/2026			The Cannon Group PLC	-4.00	-4.00	G/L Account	18200		<input checked="" type="checkbox"/>	Invoice	PS-INV103257	<input type="checkbox"/>

Deduction Management Card



DED0016

Home Posting More options

Show Invoice Details

Refresh Invoice Amount

General

No. DED0016

Customer No. 10000

Customer Name The Cannon Group PLC

Source Type Cash Receipt Journal

Source No. G02027

Source Line No. 10000

Invoice No. PS-INV103257

Posting Date 1/21/2026

Currency Code

Invoice Amount 46.00

Deduction Amount 0.00

Balance 46.00

Posted

DateTime Posted

Dimension Set ID 3

DED0016

[Home](#) | [Posting](#) | [More options](#)

Show Invoice Details Refresh Invoice Amount

Customer No.	10000	Invoice Amount	46.00
Customer Name	The Cannon Group PLC	Deduction Amount	2.00
Source Type	Cash Receipt Journal	Balance	44.00
Source No.	G0207	Posted	<input type="checkbox"/>
Source Line No.	10000	DateTime Posted	
Invoice No.	PS-INV103257	Dimension Set ID	3
Posting Date	1/21/2026		

Deduction Lines | [Manage](#)

Line No. ↑	Deduction Type	Deduction Description	G/L Account	Amount
1000	EXPIRED	Expired	15110	1.00
→ 2000	COUNTING ERROR	Counting Error	11200	1.00

Cash Receipt Journals

✓ Saved

Batch Name GENERAL Approval Status

[Manage](#) [Process](#) [Post/Print](#) [Request Approval](#) [Line](#) [Page](#) [Acumens StarterPack](#) [Acumens Deductions...ebacks & Billbacks](#) | [Actions](#) [Related](#)

Post Preview Posting Post and Print Test Report...

Posting Date	Document No.	Account Type	Account No.	Pre	Amount	Amount (\$)	Bal. Account Type	Bal. Account No.	Allocation Account No.
1/21/2026	G0207	Customer	10000	Pr	-4.00	-4.00	G/L Account	18200	

🔍 Do you want to post the journal lines?

DED0016

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Show Invoice Details | Refresh Invoice Amount

General

No.	DED0016	Currency Code	
Customer No.	10000	Invoice Amount	42.00
Customer Name	The Cannon Group PLC	Deduction Amount	2.00
Source Type	Cash Receipt Journal	Balance	40.00
Source No.	G02027	Posted	<input checked="" type="checkbox"/>
Source Line No.	10000	DateTime Posted	2/11/2026 10:01 AM
Invoice No.	PS-INV103257	Dimension Set ID	
Posting Date	1/21/2026		

10000 - The Cannon Group PLC

✓ Saved

Customer Ledger Entries [Edit List](#) | Process | Line | Entry | Acumens StarterPack | Acumens Deductions,...ebacks & Billbacks | Actions ▾ ...

Posting Date	Cust... Code	Curre... Code	Original Amount	Amount	Amount (\$)	Remaining Amount	Remaining Amt. (\$)	Sales (\$)	Due Date	Pmt. Discount Date	Pmt. Disc. Tolerance Date	Original Pmt. Disc. Possible	Ren
→ 10/20/2024	MEDJ...		56.00	56.00	56.00	40.00	40.00	56.00	11/20/2024	10/28/2024	10/28/2024	1.12	

5026

Detailed Customer Ledger Entries [Find entries...](#) [Unapply Entries...](#) | More options

Posting Date	Entry Type	Document Type	Document No.	Customer No.	Description	Currency Code	Amount	Amount (\$)	Initial Entry Due Date	Entry No. ↑
10/20/2024	Initial Entry	Invoice	PS-INV103257	10000	Order S-ORD101210		56.00	56.00	11/20/2024	991
10/20/2025	Application		G02006	10000	The Cannon Group PLC		-56.00	-56.00	11/20/2024	1046
10/20/2025	Application		G02006	10000	The Cannon Group PLC		56.00	56.00	11/20/2024	1287
4/2/2025	Application	Payment	120060502376	10000	Order SMORD00008		-10.00	-10.00	11/20/2024	1323
1/21/2026	Application	Payment	G02027	10000	The Cannon Group PLC		-4.00	-4.00	11/20/2024	1540
1/21/2026	Application	Credit Memo	DED0016-1000	10000	Deduction: Expired		-1.00	-1.00	11/20/2024	1543
1/21/2026	Application	Credit Memo	DED0016-2000	10000	Deduction: Counting Error		-1.00	-1.00	11/20/2024	1546